

# **Broken Head Holiday Park** Welcome to

The following information and guidelines are provided to ensure visitors to our holiday park have an enjoyable stay

### Amenities

Hot water is available for showers, washing machines and basins. Please consider others and limit the time spent in showers and avoid wastage at all times.

## Check-in/ Check-out

Site fees are calculated until 10.00am on the day of departure. If your travel arrangements are inconvenienced by these times please contact park management who will endeavour to make other arrangements.

Rooms: check-in 2pm, check-out 10am Sites: check-in 2pm, check-out 10am

### Children

The park and its facilities are provided for the enjoyment of you and your children, The supervision of your children is important for their safety and to ensure they do not disturb other people in the park. Children must be accompanied by an adult when visiting the showers and toilets.

### Fees

Please ensure that all fees are paid in advance

### Fires

Due to fire safety hazards, open fires are strictly not per-mitted. Please use the barbeque facilities provided.

### Garbage

Receptacles are located throughout the park for your convenience. Please assist by wrapping all garbage prior to its disposal and unfolding boxes, cartons etc. Please ensure you use the recycle bins provided.

### Kiosk

Attached to our office is a kiosk which stocks basic grocery items, ice, cold drinks, ice-creams, lollies, chips and limited camping supplies.

# **Local Activities and Tours**

We have plenty of information at reception on tours and activities within the Northern Rivers region to keep you entertained throughout your stay. Our friendly staff can even make a reservation for you. Please see reception to find out more!

### Noise

Our park is known for its peaceful atmosphere and tranquil surroundings. Please help allow our visitors to enjoy this by being considerate to your neighbours and restricting noise from radio's, TV's and social gatherings in the morning and evening. Management are on site 24hrs a day. If your stay is disturbed in any way please do not hesitate to contact management.

#### Pets

Unfortunately we do not allow pets at the holiday park. Please make other arrangements for your pets prior to coming away on holidays.

# Scooters, Skateboards, Roller Skates, Roller Blades & Bicycles

Unfortunately scooters, skateboards, roller skates, roller blades and bikes are not permitted within the park grounds. Please see reception for a list of local skate parks.

### Securing Your Site

While park management do their best to ensure a safe and secure environment, we do recommend that visitors to the parks take the precaution of securing items of value left outside their tent, caravan or cabin during the day and overnight. We do not accept responsibility for your valuables.

## Telephone Messages

Messages will be placed on the notice boards except for urgent messages that will be delivered.

### Vehicles

Site fees include one vehicle per site, if you have more than one vehicle or a trailer/boat, please discuss this with reception. The safety of our guests is of prime importance. You can assist our cause by limiting the speed of your vehicle to 10KMS (Walking pace) whilst within the park. Please contact park reception if you wish to wash or repair a vehicle on site.

### Your Site

Please keep your site tidy and use the facilities provided for drying clothes, discharge of sullage water and rubbish disposal. Please make sure your tent/van and belongings fit within the boundaries of your site.

Park management reserves the right to evict any person who fails to obey the park rules, without refund